



USER GUIDE

Firmware Version: 1.2.x
Last updated on Aug 4, 2025


NAUTITALK CREW


CREW COMMUNICATION SYSTEM



























The firmware version 1.2.x indicates that this manual is applicable to all firmware updates within the version 1.2 series.

QUICK REFERENCE

 : (+) button

 : (-) button

 : Center button

Type	Operation	Button	Duration
Basic operations	Power on	 & 	Press for 1 second
	Power off	 & 	Single tap
	Volume up/down	 or 	Single tap
Phone	Phone pairing		Press for 5 seconds
	Answer phone call		Single tap
	End phone call		Press for 2 seconds
	Reject phone call		Press for 2 seconds
	Activate voice assistant		Press for 3 seconds
	Speed dial		Press for 3 seconds
	Play/Pause music		Press for 1 second
	Track forward/back	 or 	Press for 1 second
Mesh Intercom™	Mesh Intercom on/off		Single tap
	Channel selection		Double tap
	Mesh grouping		Press for 5 seconds
	Toggle Open/Group Mesh		Press for 3 seconds
	Mesh Reach-Out request		Triple tap
	Reset mesh		Press for 8 seconds
Factory reset			Press for 10 seconds
Fault reset		 & 	Press for 8 seconds

BEFORE GETTING STARTED

■ Sena Marine App

Download the Sena Marine app from the Google Play Store or the App Store.



CLICK ANY SECTION TO BEGIN



ABOUT THE
NAUTITALK CREW



INSTALLATION



BASIC OPERATION



MESH INTERCOM



USING WITH A
SMARTPHONE



FIRMWARE UPDATE



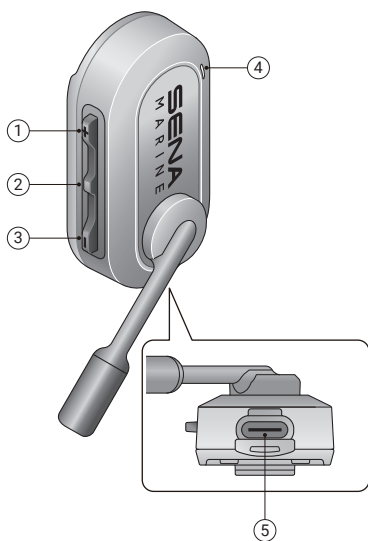
TROUBLESHOOTING



01 ABOUT THE NAUTITALK CREW

Key Features

- Mesh Intercom 3.0 with improved sound quality, a more robust connection, and extended talk time
- Swivel microphone for easy mute/unmute
- Bluetooth® version 5.2
- Over-the-Air (OTA) firmware update



① (+) button

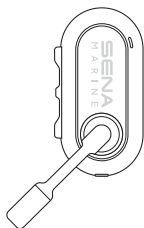
② Center button

③ (-) button

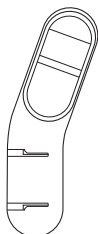
④ Status & charging LED

⑤ USB-C charging port

Package Contents



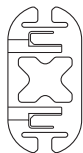
NAUTITALK CREW



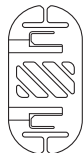
Clip mount for caps



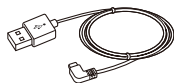
Microphone sponges



Strap mount
for thick helmet strap



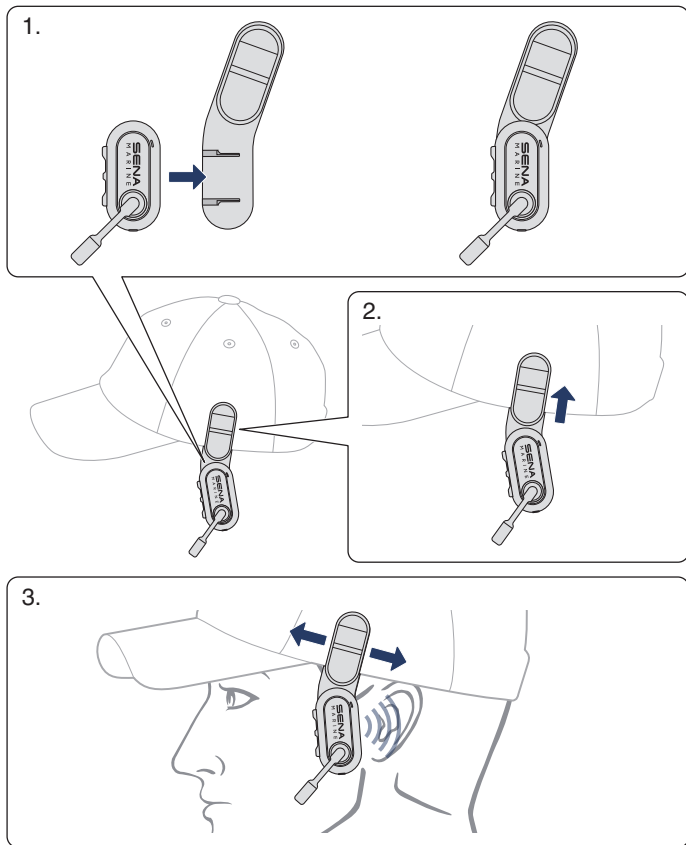
Strap mount
for thin helmet strap



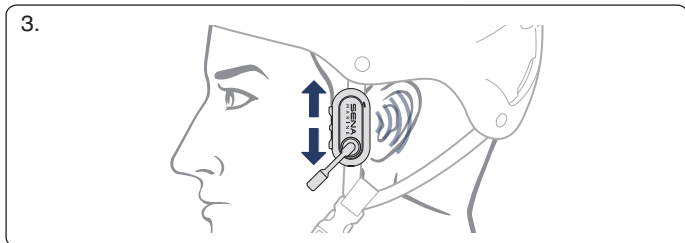
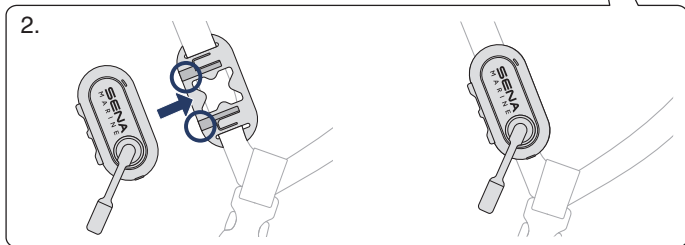
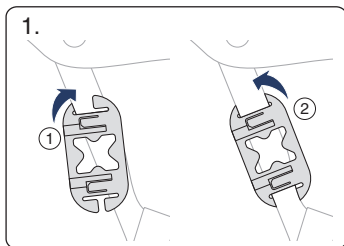
USB-C charging cable

02 INSTALLATION

Clip Mount for Caps



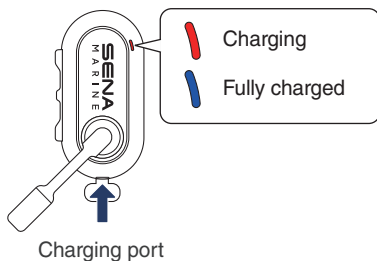
Strap Mount



03 BASIC OPERATION

	<p>Tap Tap the button the specified number of times</p>
	<p>Press and Hold Press and hold the button for the specified amount of time</p>
	<p>Voice Prompt</p>
	<p>LED</p>

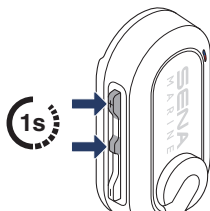
Charging



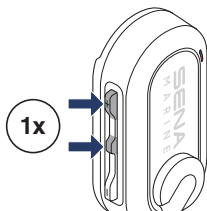
It takes 2.5 hours to fully charge.

- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.

Power On

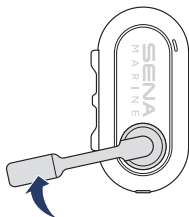


Power Off



Mute/Unmute Mic

Use the swivel microphone arm to mute/unmute the microphone.



Mute: "Mic off"



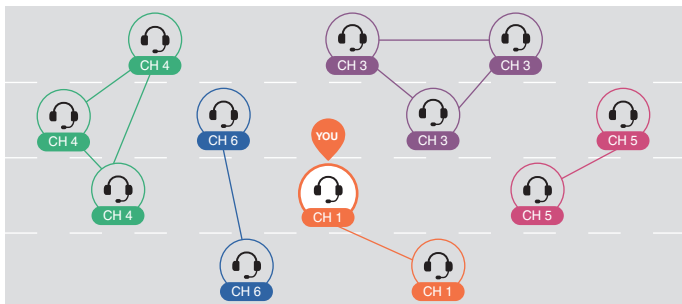
Unmute: "Mic on"

04 MESH INTERCOM

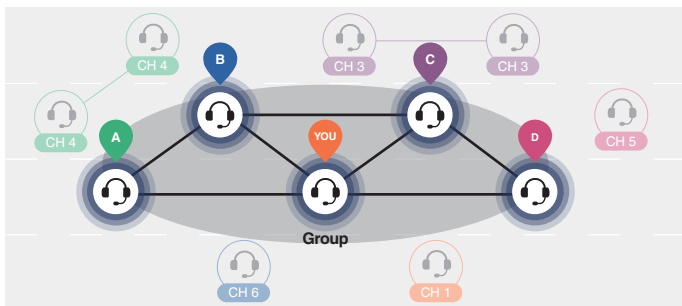
The NAUTITALK CREW provides two Mesh Intercom modes:

- Open Mesh™ for open group intercom conversations.
- Group Mesh™ for private group intercom conversations.

Open Mesh



Group Mesh



Mesh Version Switch

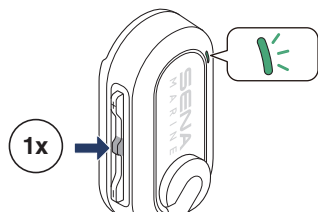
Switch to Mesh 2.0 for Backward Compatibility

Mesh 3.0 is the latest Mesh Intercom technology, but to communicate with legacy products using Mesh 2.0, please switch to Mesh 2.0 using the Sena Marine app.

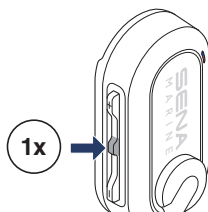
Open Mesh

You can freely communicate with virtually unlimited users in each of the 6 available channels. The default Mesh Intercom channel is 1.

Mesh Intercom On/Off



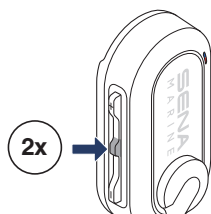
On: "Mesh Intercom on,
Open Mesh, channel 1"



Off: "Mesh intercom off"

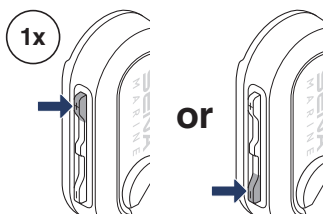
Channel Selection

1. Enter the channel setting.



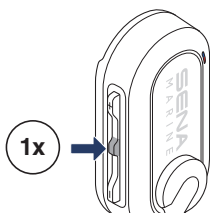
"Channel setting, 1"

2. Navigate between channels.



"#"

3. Confirm and save the channel.



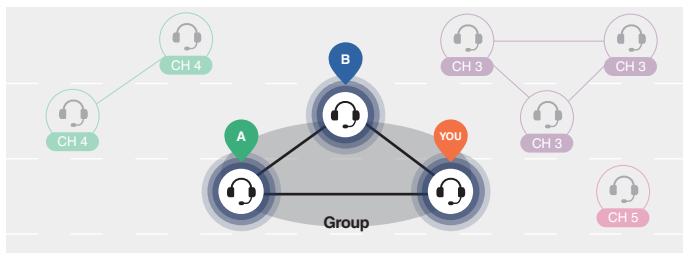
"Channel is set,
channel #"

- The channel will be automatically saved if no buttons are pressed for 10 seconds on a specific channel.
- The channel will be saved even if the NAUTITALK CREW is turned off.

Group Mesh

By using group mesh, a private conversation group can be created for up to 24 participants.

■ Create a Group Mesh



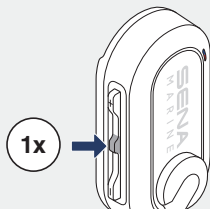
1. Users (You, A, and B) enter the mesh grouping by pressing the center button for 5 seconds while staying in the open mesh. They don't need to be on the same open mesh channel to create a group mesh together.



2. When mesh grouping is completed, it automatically switches from open mesh to group mesh.

 "Group Mesh"

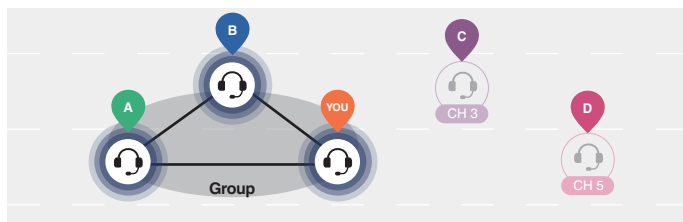
- If you want to cancel mesh grouping, tap the center button.



- If the mesh grouping is not successfully completed within 30 seconds, users will hear a voice prompt saying, "Grouping failed."

Join an Existing Group Mesh

When you are in a group mesh, you can invite other users in open mesh to join the group.



You are already in group mesh with A and B, and the other users, C and D, are in open mesh.

1. You and the other users, C and D, enter mesh grouping by pressing the center button for 5 seconds.



2. When mesh grouping is completed, the other users, C and D, automatically join the group mesh while leaving the open mesh.

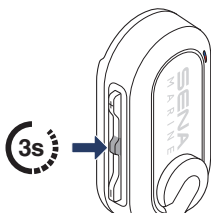
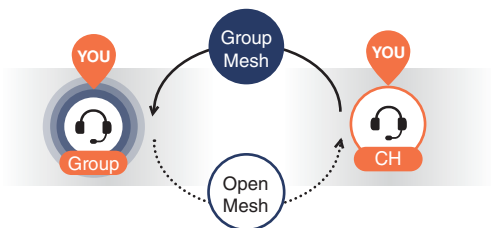
🔊 "Group Mesh"

New participants (C and D)

- If the mesh grouping is not successfully completed within 30 seconds, the current user (You) will hear a low tone double beep and the new users (C and D) will hear a voice prompt saying, "Grouping failed."

Toggle Open/Group Mesh

You can toggle between open mesh and group mesh without resetting the mesh.



Open mesh

🔊 "Open Mesh"

Group mesh

🔊 "Group Mesh"

- If you have never participated in group mesh, you cannot toggle between open mesh and group mesh. You will hear a voice prompt saying, "No group available."

Mesh Reach-Out Request

You (caller) can send a Mesh Reach-Out request to turn on Mesh Intercom to nearby* friends who have it turned off.

1. If you want to send or receive a Mesh Reach-Out request, you need to enable it in the Sena Marine app.
2. You can send a Mesh Reach-Out request using the center button or the Sena Marine app.

Caller

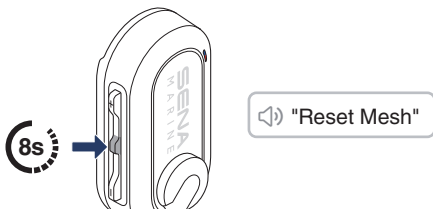


3. Friends who receive the Mesh Reach-Out request need to manually turn on their Mesh Intercom.

* Up to 330 ft in open terrain

Reset Mesh

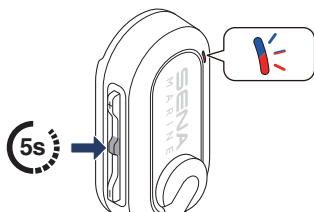
If the NAUTITALK CREW resets the mesh while in open mesh or group mesh, it will automatically return to open mesh, channel 1.



05 USING WITH A SMARTPHONE

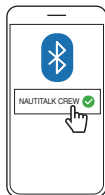
Phone Pairing

1.



"Phone pairing"

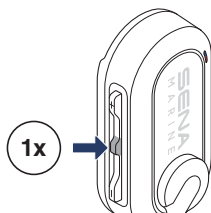
2.



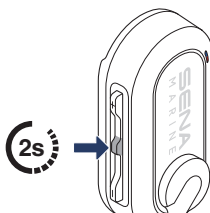
- To cancel phone pairing, press any button.

Making and Answering Calls

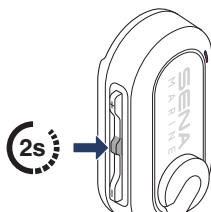
Answer a Call



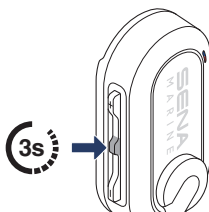
End a Call



Reject a Call



Activate Voice Assistant



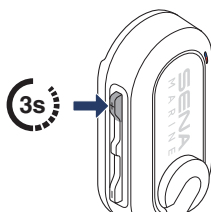
Speed Dial

Assign Speed Dial Presets

Speed dial presets can be assigned using the Sena Marine app.

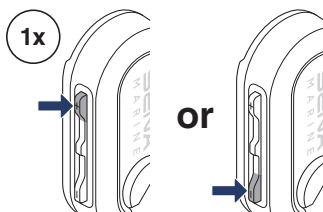
Use Speed Dial Presets

1. Enter the speed dial menu.



 "Speed dial"

2. Navigate forward or backward through speed dial preset.



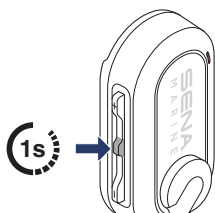
- ① Last number redial
- ② Speed dial (1→2→3)
- ③ Cancel

3. Tap the center button to confirm.

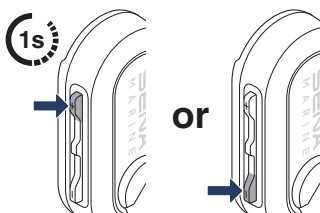


Music

■ Play/Pause Music



■ Track Forward/Backward



06 FIRMWARE UPDATE

You can update the firmware via Over-the-Air (OTA) directly from the settings in the Sena Marine app.

07 TROUBLESHOOTING

Factory Reset

To restore the NAUTITALK CREW to its factory default settings, simply use the factory reset feature.

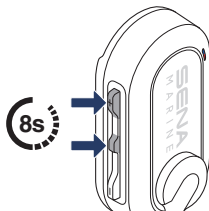


Fault Reset

If the NAUTITALK CREW is on but unresponsive, you can perform a fault reset to restore functionality.

Ensure the USB-C charging cable is disconnected, then press and hold the (+) and center button simultaneously for 8 seconds until it restarts.

All settings will remain unchanged.





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